

Solution spotlight | Post-implementation IT reviews

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Increasingly frequent advances in technology are driving business leaders to invest in reliable, flexible technology solutions. Those investments can be complicated, expensive and drawn-out. IT investments do not always deliver all the benefits that helped to build an investment case. Equally, ongoing improvements to technology – and changes to business practices – can mean that new IT applications are capable of delivering unforeseen benefits.

One important aspect of technology investments is the alignment between IT strategy, technology sourcing and implementation. Application effectiveness reviews by our experienced IT consultants can help optimise the return on technology investments by:

- Assessing functionality
- Investigating interfaces
- Examining security
- Assessing controls



Our proprietary identify, infer and document (IID) approach - which is aligned with the information technology assurance framework (ITAF) - helps our market-leading team to create value and potentially realise unforeseen benefits by setting clear project objectives and then defining measurable KPIs for each of those agreed objectives. Our teams review implementation success and user satisfaction, assess the capabilities and deficiencies of applications in scope and review architecture and cross-cutting concerns, developing a number of work products in the process.

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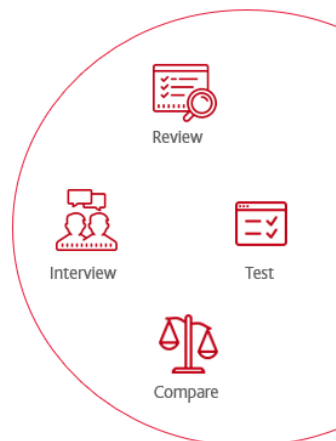


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Identify



Infer



Document

