Solution spotlight | Business continuity management

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Business continuity is a holistic management process that helps identify the potential impact of disasters and other business interrupters and provides a framework for building both resilience and effective responses. Robust business continuity management systems (BCMSs) help key decision makers to manage crises successfully and ensure organisations are compliant with regulatory and legal requirements. Our highly experienced team has developed and implemented BCMSs across many geographical locations for multiple industries, developing a highly-regarded proprietary approach.

Mobilise

- Set up project team
- Develop project charter
- Develop project plan

Conduct workshops

- Conduct BIA & RA workshops with departments/functions
- Develop BIA report
- Develop availability risk register

Develop frameworks

- Develop recovery strategies based on BIA & RA outcomes
- Develop BC plans, policies and other framework documents

Train

- Evaluate BC awareness
- Develop awareness programmes for BC champions and staff
- Deliver BS awareness workshops

Test

- Plan test
- Supervise and report test performance
- Identify required changes
- Report to management

Key BCM work products include:

Business impact analysis	BC steering committee charter
Incident response call tree	CSFs
BIA report	BCM organisation structure
Crisis management plan	KPIs
Risk register	Monitoring procedures
Incident response plan	BC testing framework
BC policies	Measurement procedures
Department continuity plan	BC test report
BC strategy	IT disaster recovery plan
BC training programmes	Management report

ISO 22301:2019 is the global standard for BCMS certification. Our team has provided internal audit and certification support services for leading organisations in Saudi Arabia and across the GCC.

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